

# Terms and Conditions - Quotes



When consulting or requesting services with Bridge Creations you are accepting the [ACCC law](#) to agree with the terms and conditions between two or more parties

## 1-2 Design Production

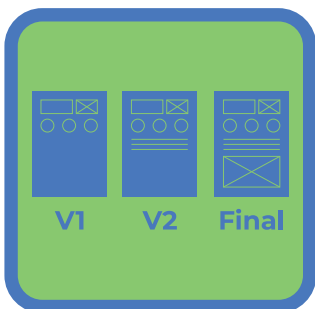


1. A quote must be approved before design work proceeds

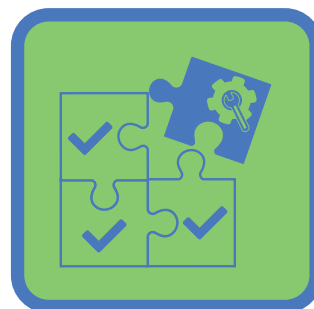


2. Bridge Creations are open to discussing the price, provided that the agreed price is reasonable

## 3-4 Design Process



3. It must be considered that design is an iterative process and errors may sadly occur



3a. Any identified errors, require constructive feedback to ensure that an updated design is provided to better address the briefed needs

## Fixed pricing



4a. If you receive a fixed pricing rate, 3 free iterations are provided, any further iterations will incur additional fees



4a1. Iterations further than 3 revisions will be requoted

## Hourly Rate



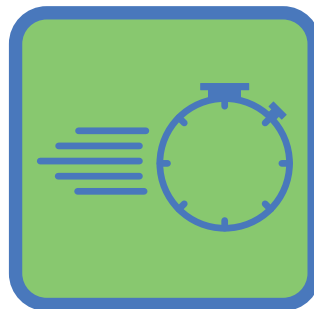
4b. If you receive an hourly-rate, the price is based on the time that was spent developing the design project



4b1. The price varies on the quarterly time spent



4c. Prices increase due to the extra time to mockup the design vision



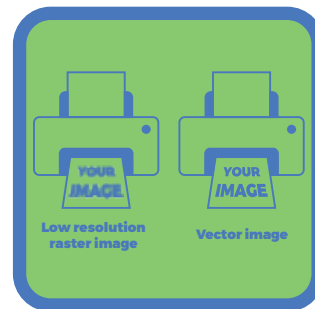
4d. Revisions aim to be provided promptly to ensure efficient turnaround

## 5-7 Design Files

5. Customers are responsible for providing logos in vector format for production elements (Printing, sublimation, digitalisation etc.)

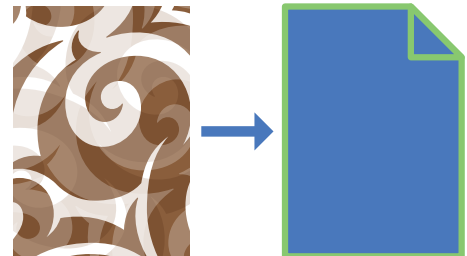


5a. Logos can be replicated for a tracing fee if unable to source a vector file



5b. Logos in vector format are a mandatory requirement for production

6. Artworks used for promotional purposes must be in vector format, high resolution or a suitable layout



6a. Artworks to be replicated (Paintings, drawings, illustrations etc.) can be traced for a fee

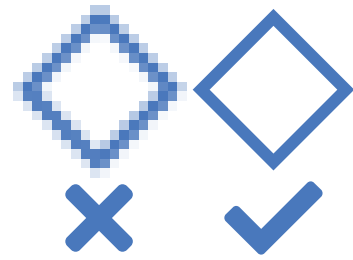


6b. The format ensure high quality and proficient communication on promotional material

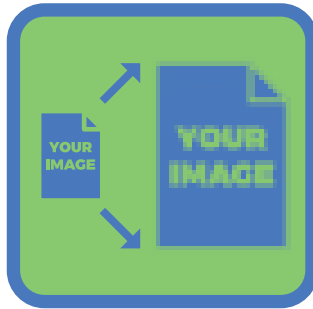


6c. The format assures scalable sizes and a suitable layout that can adapt to produced products i.e. Screens, billboards, prints etc.

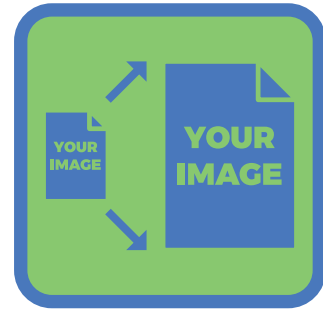
7. Raster images and logos (JPEG and PNG images) applied for promotional purposes (Business cards, flyers, social media posts etc.) must be efficient quality



7a. The resolution ensures high-quality display (Printing, online posting etc.)



7b. Low-resolution images will not apply, the display is blurry and pixelated when expanded



7c. It is suggested to provide vector or high resolution files to apply on varied media sizes

## 8-10 Payments

### Price change



8. When paying for invoices, the final cost differs from the provided quote if sections 4-6 occur

### Work provided



9. Payments must be made before design work is provided

# Payment types and standards

10. Payments are conducted via bank transfer or credit card



10a. Credit Card payments will incur a 1.9% fee



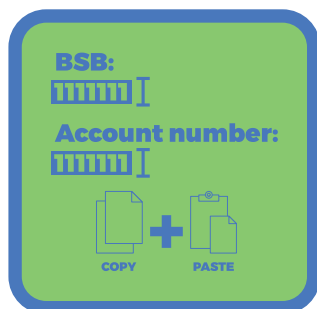
10b. Bank transfers involve paying into the business BSB and Account Number with no extra fee



10c. It is the payer's responsibility to ensure payments are sent to the correct bank account



10d. Payments will not be reimbursed or recovered if sent into an incorrect bank account



10e. It is suggested to copy and paste the BSB+Account Number from the invoice when proceeding with payments